

# Return Merchandise Authorization Form



Email form to: jasvinder.singh@rabtor.com  
 CC Email:support@rabtor.com  
 Phone: 0275222298

Fax:

RMA Steps: 1. Fill out this form completely 2. Prepare a copy of the sales invoice(s) for defective good(s) 3. Email per above

<b>For Office Use Only</b>	Company Name:		
	Account Number:		
RMA Number:	Ship To Address:		
Date RMA Issued:	City:	State:	Zip Code:
Processed By:	Requested By:		
Item Returned: Yes / No	Email:		
Date Received:	Phone:	Fax:	

Quantity	Description	Serial Number	Credit, Replace or Repair?

Return Reason Codes	Comments / Special Instructions
Record appropriate number in the "Reason Code" column above.  1. Wrong quantity received 2. Wrong merchandise received 3. Damaged in shipping 4. Duplicate order 5. Product defective 6. Customer not satisfied 7. Incorrect item ordered 8. Incorrect quantity ordered 9. Other	

If items need to be returned, please ship to the address below :	<b>For Office Use Only</b>
<b>RABTOR NZ LIMITED</b> Unit A1,710 Great South Road,Manukau,Auckland Attention:Jas Phn No :0275222298	Credit Issued: Yes / No
	Credit Amount:
	Transaction Number:
	Date Issued:
	Issued By:
	Comments: